



Lithonia Lighting
Acuity Lighting Group, Inc.
One Lithonia Way
Conyers, GA 30012-3908

CROWN SUPPLY CO INC
26 SILVER SPRING STREET
PROVIDENCE, RI 02904 USA

March 10, 2005

Important Safety Notice

To: Lithonia Lighting Distributors

Product Recall: For the following products: TXR PA22C, TXR PA25D, TXR PA25ALE, TXF PA25ALEF, TXR PA22D, TXR PA22GLE, THR PA16, THR PA22, THR PA22L, THR PA22E, THR PA22N, THR PA22SP and THR PA25 in combination with any of the following options HC, UC, LC, LUC, RC or C or when used in conjunction with the following indoor High Intensity Discharge (HID) cord accessory families sold separately: C, HC or LC.

Lithonia Lighting is issuing a recall on certain HID fixtures manufactured between June 3, 1999 and May 31, 2002, which may have used faulty cords provided from one of our suppliers.

The cords in these products can "sweat" a phthalate-based plasticizer. This fluid may drip onto the acrylic reflector of the fixture, causing it to degrade over time. We are aware of instances where this degradation has resulted in reflectors cracking, and in some instances, reflectors or pieces falling from the fixtures. Our commitment to providing high-quality fixtures necessitates a product recall.

As of March 3, 2005, Lithonia has received reports of approximately 336 fixtures in which acrylic reflectors cracked, including reports of approximately 24 acrylic reflectors or pieces falling from fixtures. No injuries have been reported. This recall does not apply to fixtures that do not use one of the aforementioned cords and does not apply to any product that uses the Lithonia Lighting Reloc® cords.

Fixtures must meet the following four criteria in order to be recalled:

- The housing with the cord or the cord accessory must be manufactured between June 3, 1999 and May 31, 2002:
- The product must either be a TH or TX housing with one of the following options: HC, LC, UC, LUC, RC or C - all generally followed by a number (for example: TH 400M 277 HC3P HSG);
Or
A TH or TX housing that has an option that shipped separately with one of the following in its description: HC, LC or C - all generally followed by a number (for example: HC3P 6-20P U);
- The housing must be attached to one of the following optical families: PA16, PA22, PA22N, PA22SP, PA25, PA22L, PA22E, PA22C, PA22D, PA25D, PA25ALE, PA25ALEF, PA22GLE; and
- The attached cord must have a marking on the cord that reads: "(UL) E47523 SE. . ." or "(UL) E47523 (M) SE. . ."

We will replace the cord and, if necessary, the reflector for every fixture that meets the applicable criteria. In keeping with our high standards of product integrity, we plan to identify, replace and receive back all affected cords and reflectors.



An Acuity Brands Company

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We request that you assist us in identifying all of your affected customers so we can make them aware of this important safety concern. Lithonia Lighting will be requesting you to provide information about each of these customers and to return the completed attached fax form for each customer you identify.

Once it has been determined that a given customer has fixtures covered by the recall, the HID Recall team will contact each customer. In addition, customers may participate by visiting our website at www.lithonia.com/HIDCordRecall or by calling 1-866-799-6173.

If a customer calls you with questions about a fixture, please instruct him/her to determine the fixture model number and the date of manufacture of the fixture. He/she may then call our toll-free line, or visit our website for further information. We will handle all returns directly with the end user.

We thank you in advance for your cooperation, and we regret any inconvenience this recall may cause. This action is necessary to maintain the high level of product quality you have come to expect from Lithonia Lighting. We appreciate your continued sales efforts and the satisfaction of our valued customers, and we are committed to a quick resolution of this matter.

Sincerely,

A handwritten signature in black ink that reads 'Richard Abernethy'.

Richard Abernethy
Vice President, HID

HID Cord Recall and Replacement Plan

PRODUCT IN YOUR INVENTORY

Please follow the steps outlined below so that inventory in your possession can be returned and quickly exchanged for new product. If you have any questions regarding the instructions below or any other aspect of the HID Cord Recall, please speak with the **HID Cord Recall Team** directly via phone 1-866-799-6173 or through our website at www.lithonia.com/HIDCordRecall.

- We have provided you with a listing of orders shipped to your inventory between June 3, 1999 and November 30, 2002. If any of your TH, TX, TXF, TXD, THD, TE, TPG, TPGE or Cord Accessory inventory matches the following criteria **go to Step 2**:
 - The housing and/or cord accessory was manufactured between June 3, 1999 and May 31, 2002 (manufacturing date: 7205 to 7986).
 - The product is a TH or TX housing with one of the following options: HC, LC, UC, LUC or C - all followed by any number (for example: TH 400M 277 HC3P HSG).

Or

An option that shipped separately with one of the following in its description: HC, LC or C - all followed by any number (for example: HC3P 6-20P U).

Date Code must be between **7205 and 7986**

Product Description → TH 400M 277 HC3P HSG

UPC Label from Carton

| | | |
|----------------------|----------------------|--------------------|
| 40-7576-01-24-567282 | TH 400M 277 HC3P HSG | Packaging: U |
| LITHONIA LIGHTING | 567282 | Stack: 6 Lamps: NO |
| | Quantity: 1 | Units: EA |
| | | 64231 01082 2 |

- Contact the Recall Team and provide him/her with the descriptions and quantities that, once qualified, will be returned and exchanged for new product. You will receive full credit for returning the material. We ask that you return the product on a freight-collect basis via the specified carrier designated on the return documentation.

We appreciate your patience and understanding during this recall effort as we work hard to sustain the level of product quality.

HID Cord Recall and Replacement Plan

PRODUCT INSTALLED ON JOBS

Please make every effort to inform your customers as soon as possible about the HID Cord Recall effort as the majority of the product is already installed on projects throughout North America. As referenced in our opening letter, we request that you assist us in identifying all of your affected customers so we can make them aware of this important safety concern. In order to initiate the process of replacing the appropriate product on jobs or occupied installations, we must first establish contact with the appropriate electrical contractors and facility management personnel and discuss this issue directly with them.

The Lithonia Lighting **HID Cord Recall Team** is directly responsible for supporting the recall and replacement of all product covered by the recall. A toll-free phone number (866) 799-6173 and website www.lithonia.com/HIDCordRecall have been established to ensure that all inquiries are handled as promptly and efficiently as possible. Incoming calls will be routed to the first available team member for resolution. E-mail sent to the team via our website will be followed up promptly by a member of the recall team.

Included in this package, you will find a spreadsheet containing the order history for all the products covered by this recall for your branch. We also are utilizing this information to support a direct-mail campaign targeted at contractors and facility managers so your customers and end users can be informed of the recall. We have provided you and your customers with our phone number, (866) 799-6173, and website, www.lithonia.com/HIDCordRecall, so that critical information can be obtained quickly and with minimal interruption to your business day.

On orders for which we do not possess direct end-user information, we will need to work with you to make the initial customer contact (*i.e.*, general contractor, building maintenance personnel, etc.), determine the job status, and identify any logistical concerns. Following our initial contact, we will work directly with the appropriate party to perform the product exchange.

In every case, we will recover all of the old product and dispose of it in an environmentally safe and conscientious manner.