



LPD Business Unit

April 15, 2008

RE: SYLVANIA 42W DULUX® T/E/IN Compact Fluorescent Lamps

Dear Valued Customer:

Please be advised that OSRAM SYLVANIA Products, Inc. is voluntarily recalling four production codes of SYLVANIA 42W DULUX® T/E/IN compact fluorescent lamps, due to a lack of assurance of product performance. Although the probability of poor performance related to the use of these specific products is low, we wish to extend an offer to our valued customers to receive new product that has the highest assurance of product performance. It is important to note that only certain SYLVANIA 42W DULUX® T/E/IN compact fluorescent lamps are affected.

20887 CF42DT/E/IN/827/ECO
20888 CF42DT/E/IN/830/ECO
20871 CF42DT/E/IN/835/ECO
20890 CF42DT/E/IN/841/ECO

The information below will help you identify the manufacturing dates and product codes that apply. To find the manufactured date, please view the content label applied to the lamp case.



Manufactured – June 2007
Manufactured – August 2007
Manufactured – October 2007
Manufactured – December 2007

If the content label is missing or lamps have been removed from the case, please look on the lamp base for the following product codes.



f768, f788, f7a8, f7c8.

OSRAM SYLVANIA
100 Endicott Street
Danvers, MA 01923
(800) 654-0089
www.sylvania.com

Our records indicate that you may have received SYLVANIA 42W DULUX® T/E/IN compact fluorescent lamps marked with these product codes. Please immediately examine your inventory and determine if this product is in your possession. The vast majority of our product should be fine. Nevertheless, if you have distributed any of this product to your customers, please ask them to contact SYLVANIA's toll-free customer support at (800) 654-0089 should they experience unexpected poor product performance in excess of our published mortality curve.

To receive a return material authorization (RMA) for these products, please complete the attached form and send it to SYLVANIA's Warranty Customer Service. Please reference issue "CF42".

E-Mail: warranty.service@sylvania.com
Fax: 866-632-9674
Phone: 800-654-0089

You will receive replacement product for any product returned. OSRAM SYLVANIA Products, Inc. will cover the shipping cost of any return. Our Customer Service team will advise on the method to complete this procedure.

To return lamps, please send the lamps with the applicable date codes to the following address. Make sure to use the complete address provided.

OSRAM SYLVANIA
900 Tyrone Pike
Versailles, KY 40383
Mark : CF42RECALL

We deeply value the trust you have placed in OSRAM SYLVANIA by purchasing SYLVANIA 42W DULUX® T/E/IN compact fluorescent lamps and regret any inconvenience this product recall may have caused.

Sincerely,



M. Patrick Smith
Compact Fluorescent Product Manager